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RECENT EVENTS

Creating the Future of Health Care Together: Partnership Discussion (March 15, 2021)

AmeriHealth Administrators (AHA), which LVBCH recently endorsed as its third-party administrator (TPA) services partner, introduced its capabilities and solutions available to self-insured employer groups during several recent webinars for both members and brokers.

AHA enables employers to develop self-funded benefit plans to meet their needs and offers 36 plans in the area around Philadelphia and the Lehigh Valley, in addition to an extended network throughout Pennsylvania. “Amerihealth Administrators offers employers the best of both worlds – the power of the Blues Network on a TPA platform,” said AHA Sales Director Tim Valentine. AHA’s self-funded solutions enable employers to optimize the health of their employees and dependents while controlling costs. Services include benefit administration, claims administration, member communications, enrollment processing, and utilization review. Provider and member customer service includes client and member portals and text messaging.

Through its relationship with the Coalition, LVBCH member employers receive preferred pricing. They can carve out benefits and include other LVBCH partners, such as Express Scripts or WellDyne for pharmacy services, United Concordia for dental, and IBH for behavioral health, to create the most cost-effective total benefit packages. With more than 20 years TPA experience, AHA serves more than 100 employers in processing more than \$1 billion in claims for 630,000 plan members. Its team includes four board certified medical directors, two clinical pharmacists and 35 registered nurses. AHA offers 24-hour access and is NCQA accredited.

An introduction of AHA team members, who will work closely with LVBCH members, included: Reetika Kumar, MD, FACP, Vice President of Clinical Services; Mark Miller, Broker Executive; and Alex Manfredo, Analytics Advisor. Dr. Kumar reviewed the clinical services, which include management programs for utilization management, pre-certification, inpatient review, discharge planning, behavioral health, post-acute care review, wellness, telehealth, maternity and NICU. “We wrap our arms around that baby and that family and provide services based on the baby’s needs.”

A highly flexible claims processing platform allows for auto-adjudication and targeting “hot spots” by applying custom triggers on diagnosis code or claim dollar threshold level. A cross-functional team supports each employer providing account management and analytics consultation. The in-house clinical team offers insights into trends using data-driven analysis to develop solutions based on actual utilization.

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“What makes us unique is we work together as a team, constantly looking at the data to see if we can reduce costs,” Dr. Kumar said.

To learn more, contact Mark Miller at mark.miller@ahatpa.com.

ABOUT AMERIHEALTH ADMINISTRATORS



AmeriHealth Administrators, Inc. has a history of innovation in managing self-funded health plans and providing business process outsourcing services for insurers and payers. As a third-party administrator, its service offerings include self-funded health plan management; health management; pharmacy, vision, and dental plans; niche market expertise with unions, correctional facilities, hospital and health systems, and government; and supplemental life, disability, accident, and critical illness insurance. For more information, visit www.ahatpa.com.

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