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PRESENTATION: Employer Driven Hospital Price Transparency











RAND 3.0 National Hospital Price Transparency Study

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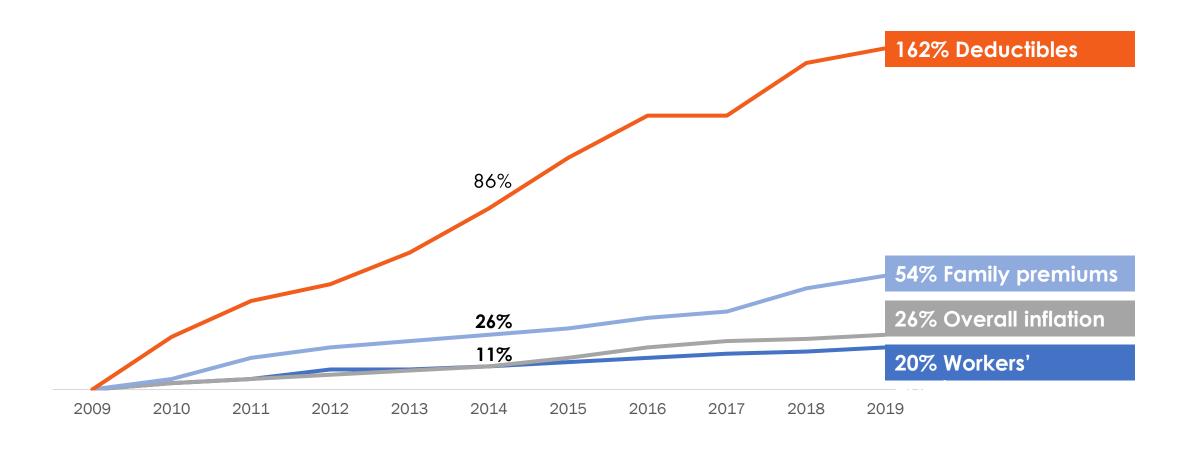


health care costs in 2018

\$480 billion hospital costs in 2018



Over the past decade, premiums and deductibles have outpaced wages



What do we not yet know?

- How do prices compare across the country?
- Are hospital prices continuing to rise?
- Which hospitals/systems are getting the highest prices?
- What are the prices that individual self-funded employers are paying, and are these prices in line with the value that employers are getting?

Hospital prices in the time of COVID-19

- COVID-19 is placing enormous financial pressure on both hospitals and employers
- Hospitals and health professionals are critical members of their communities
- Health benefits are one of the largest expenses for employers
- Now more than ever, employers need transparent information about hospital prices

Why did RAND undertake this study?

- We do not know what the "right" price is for hospital care
- Self-funded employers cannot act as responsible fiduciaries for their employees without price information
- Employers can use the information in this report—together with knowledge of their own employee populations—to decide if the prices they and their employees are paying align with value



Obtain claims data from:

- self-funded employers
- APCDs
- health plans



Measure prices in two ways:

- relative to a Medicare benchmark
- price per casemix weight



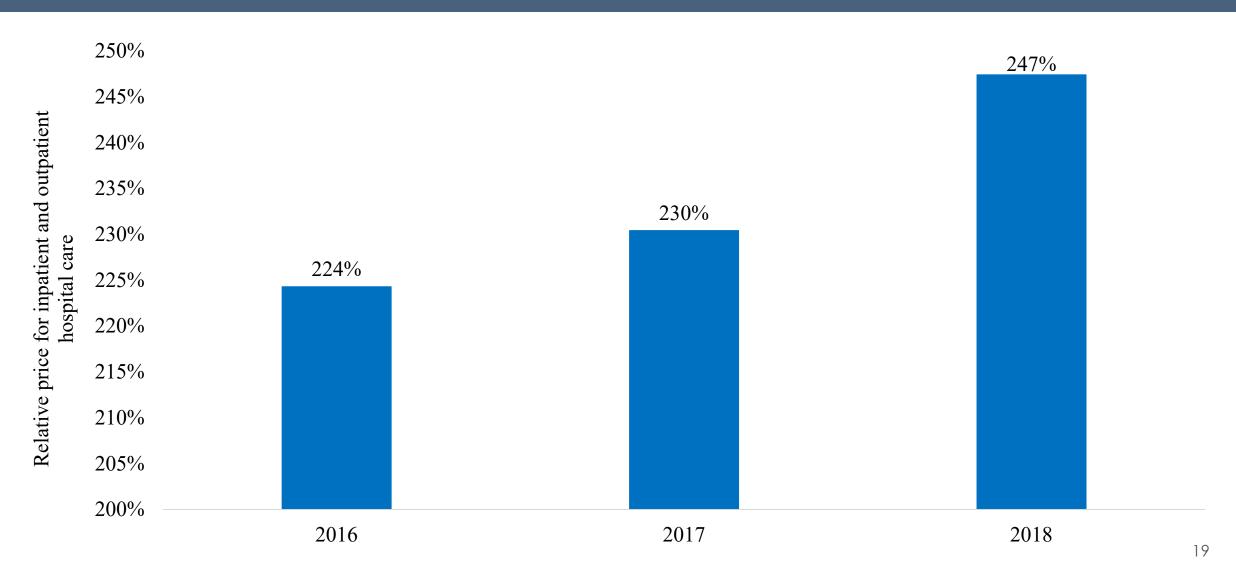
Create a public hospital price report:

- posted online, downloadable
- named facilities& systems
- inpatient prices& outpatient prices

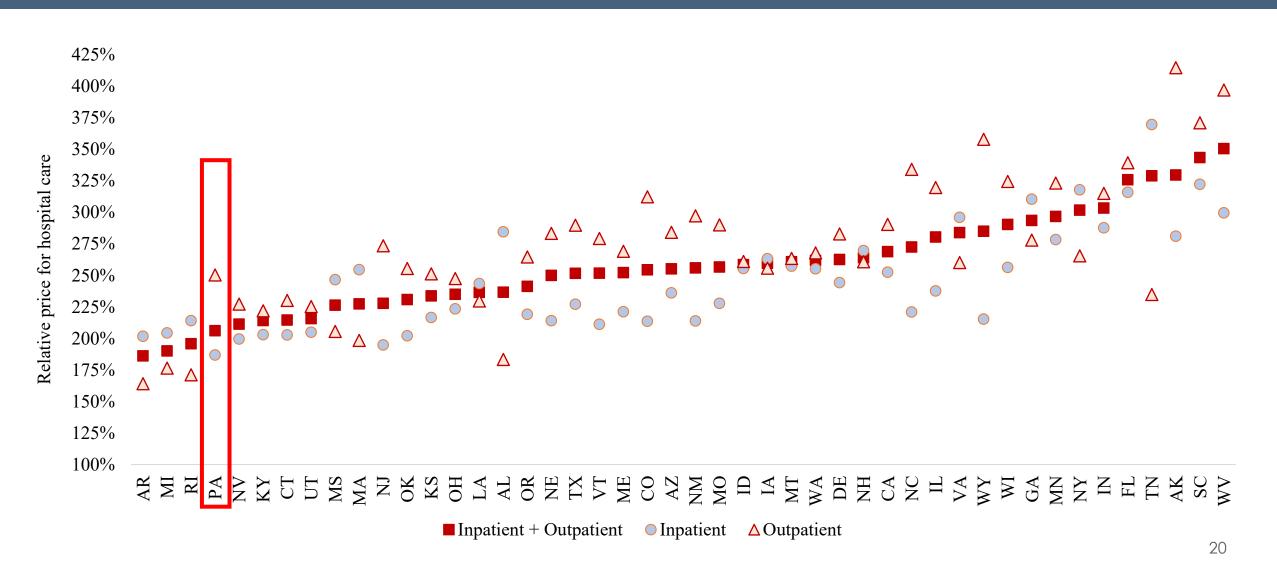


Create private hospital price reports for self-funded employers

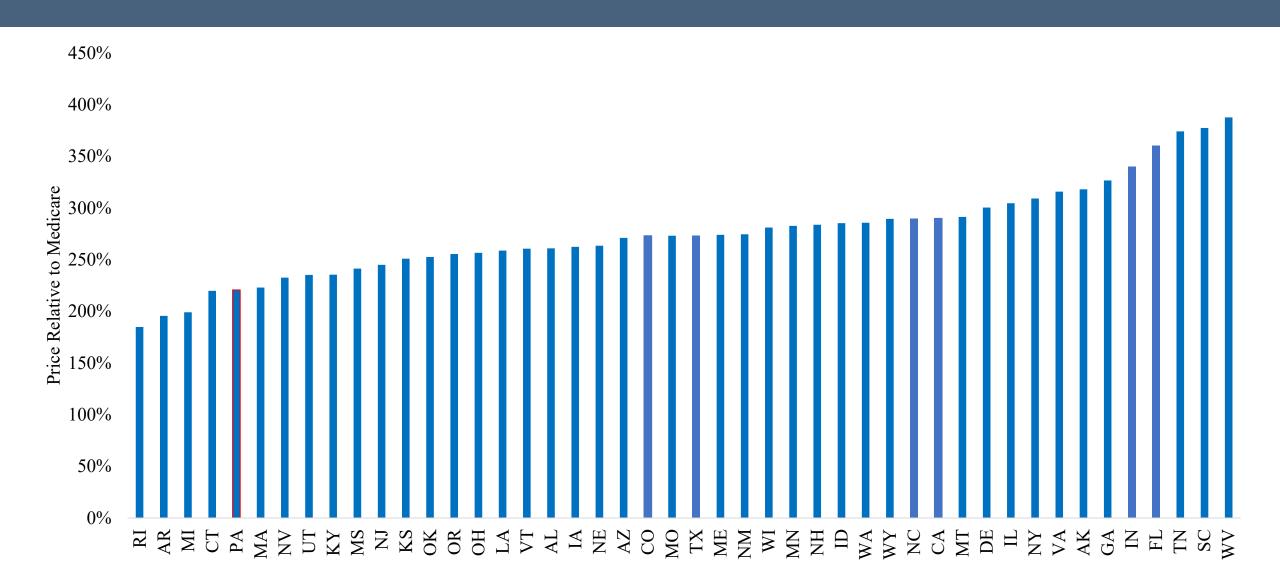
Commercial prices relative to Medicare have increased steadily



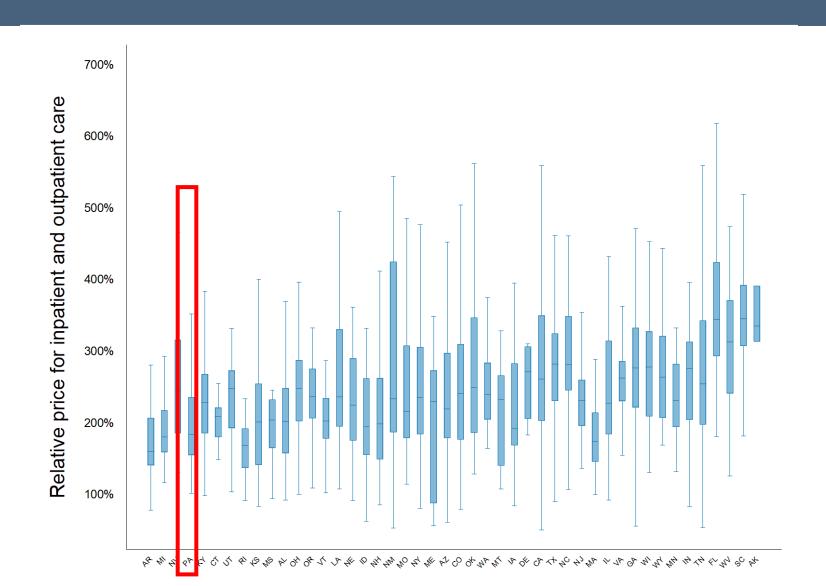
Commercial prices relative to Medicare vary widely across states



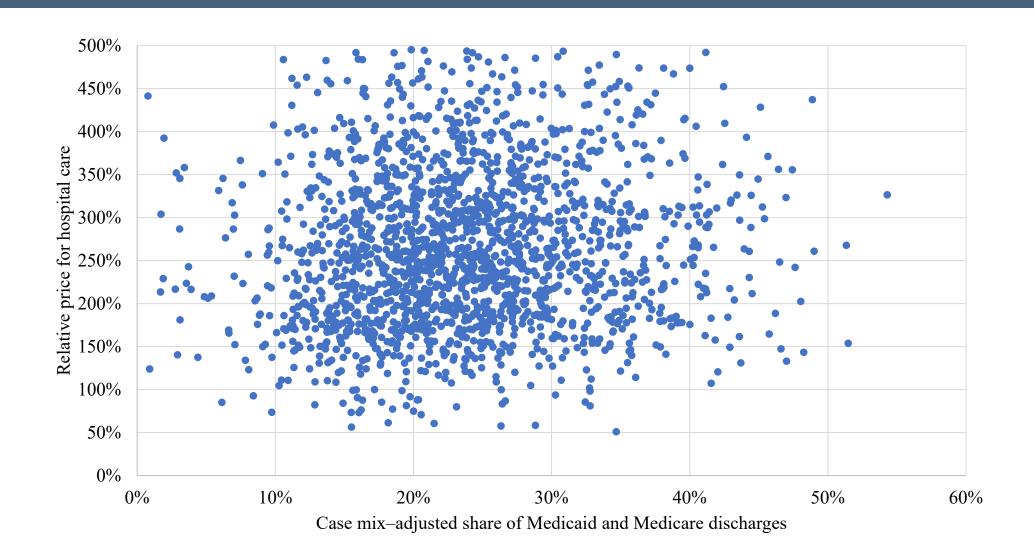
Facility prices relative to Medicare, by state:



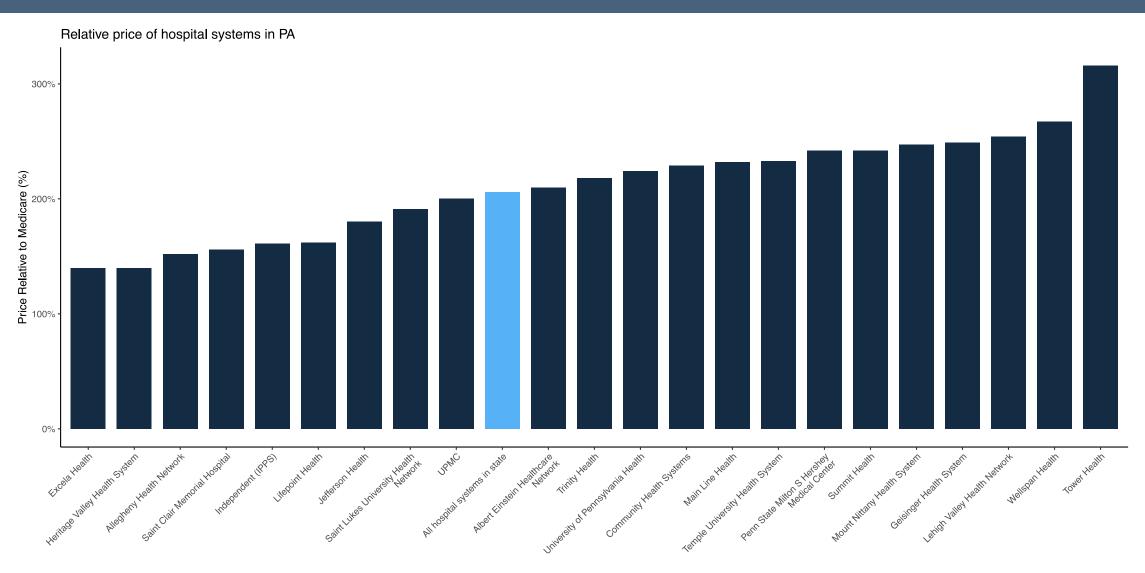
Prices vary widely within states



Patient mix doesn't explain price variation



Pennsylvania hospital system prices: inpatient + outpatient



How can employers and policy makers use price transparency?



Employers are collecting information about prices

- The Colorado Business Group on Health used RAND 2.0 data to produce a report on value of Colorado hospitals
- The report proposed options for Colorado employers to address prices in their specific markets

Colorado Hospital Value Report

Benchmarking Pricing & Quality Reliability for Inpatient Care Across Acute Care Hospitals

SUMMER 2019

What are Employers Doing with Price Transparency Information?

Gloria Sachdev



Change is Possible!

In order to have a functional market, healthcare purchasers must demand Price and Quality Transparency

Reliable, actionable

data to make
informed decisions
& hold the entire
supply chain
accountable

Benefit design
with incentives
for covered lived
to go to high
value

Payment models which are aligned with high value

Enact legislative **policy** to allow for fair practices

Stimulate Provider Competition around High Quality at Best Price



Employers Must: OWN Their Data

Employers must review their carrier and data warehouse contracts carefully to assert ownership of all financial and clinical data

- Data analysis must be conducted by unbiased, knowledgeable, and reputable partners so that the results can be trusted.
- Financial resources currently provided to vendors for analysis should be reallocated to a neutral partner of the employers' choice as vendor analyses of themselves are inherently biased and can not be trusted.
- <u>Auditing</u> privileges are not an effective substitution for due diligence. Not restrictions on auditing should be permitted.



Employers Must: UNDERSTAND Their Data

Adequately Resource Your Own Health benefits department with staff that have strong clinical, financial, and data analytic credentials. Ideally, bring management of ALL aspects of health services <u>analyses</u> under one's own roof as this will assure healthcare dollars spent align with the value of services provided.



Employers Must: ALIGN Partner Incentives with data

Ensure that ALL third-parties whom you partner with have <u>performance guarantees</u> so that financial incentives align with improvement with employee quality & reduction in employer costs. NO more PEPM, PMPM, PMPY without performance guarantees!

- Performance Guarantees based on achieving improvement in actual clinical measures & economic measures, NOT process measures.
- Insist on 100% transparency: all partners must <u>disclose financial</u> <u>relationships</u> with any service or vendor they recommend. Bribes are the norm and termed "sales fees", "service fees", etc.



Employers Must: Pay Based on Data



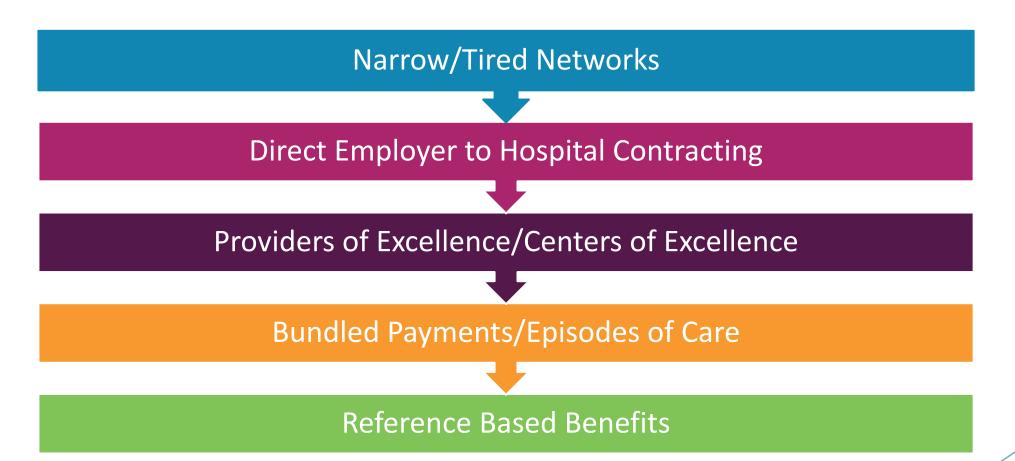
Employers have fiduciary responsibility to assure funds are being spent responsibly.

- To help interpret results, employers can benchmark the prices paid and the quality obtained to Medicare price and quality (which is freely and publicly available).
- <u>Payment as a Percent of Medicare</u> should be considered as it is evidence-based and simple to execute versus other highly complex payment models.
- Many insurers avoid providing price and quality information, but instead report "value" or "total cost of care". This is fine but employers must know the actual negotiated prices and specific quality metrics used to ensure that the prices paid do in fact represent high value.



Look at Benefits Design Levers based on Value

...consider contracting all the below as a multiple of Medicare





Payment Reform, Indiana

Payment Model: <u>Anthem Indiana</u> was negotiating outpatient services based on discount of charges, which is terrible!

Beginning January 2020, they began contracting using percent of Medicare corporate wide for outpatient services, which is much better.

Contracts: Employer Pressure and Support for Anthem led to them renegotiating a Parkview Health contract in Fort Wayne. Agreement on 7-30-20: reduced innetwork payment rates. Doing better with numerous other hospital contracts renegotiated since.



Empowering Employers, Indiana

Direct Contracting: Purdue University with Franciscan Mooresville and Cummins with Ortho Indy, both for orthopedics

Narrow Network: State of Indiana issued in RFP in 2021 to negotiate directly as a percent of Medicare and have robust performance guarantees. Resulted in optional narrow network. Purdue and Red Gold have this too.

Performance Guarantees: on a variety of price and quality measures for TPAs, vendors such as onsite clinics, and benefit consultants = accountability

Data Informed Decisions: using independent vendors



House Enrolled Act 1004

- Good Faith Estimate providers must provide GFE within 5 days of patient request 7-1-20, & provide without patient request beginning 2021 LAW
- Surprise Billing Prohibits in-network providers or practitioners from charging patients more than in network rate cost of care according to the patient's network plan unless at least 5 days before the health care services are scheduled to be provided, the covered individual is provided a statement that of GFE and patient signs consent to be charged for out of network rate.
- Site of Service Specifies health care billing forms to be used in certain health care settings. DIED



Senate Enrolled Act 5

- Prohibit Gag Clauses Prohibits non-disclosure clauses in health provider contracts so purchasers can request the negotiated rate from insurers and providers. LAW
- Price Transparency Requires hospitals, ambulatory surgical centers, and urgent care facilities to post certain health care services pricing information on their Internet web sites. LAW
- Benefit Consultant Disclosure Requires an insurance producer to disclose commission information to client. LAW
- All-Payer-Claims-Database (APCD) Requires the department of insurance to submit a RFI, RFP, and contract with an org to set up an APCD. LAW



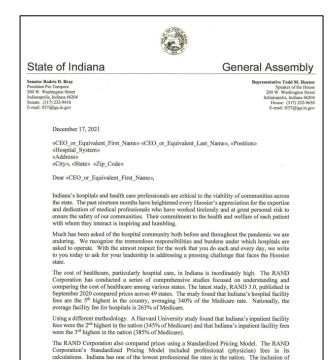
HB 1405 and SEA 325

- Annual Public Forum meeting for select non-profit hospitals to which their BOD must attend, discuss their finances, how help community, and receive community feedback. LAW
 - Indiana University Health announced December 2021 that they will FREEZE prices until they reach the national average! National news coverage.
- Shore up APCD by adding advisory board. LAW
- White Bagging....successfully blocked legislation
- Certificate of Public Advantage (COPA)passed but blocked worst part
- Prohibit Anticompetitive Contract Language, i.e. prohibit all-or-none, anti-steering, and anti-tiering language in provider contracts. DIED



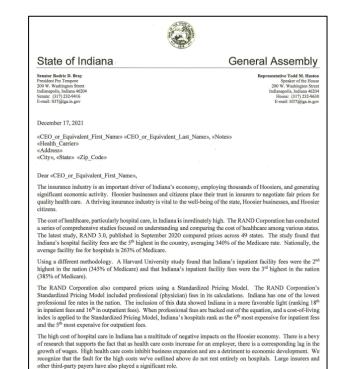
Indiana Legislature Sent Letters to Hospitals & Insurers, 2022

By 4/1/2022 hospitals and insurers executives must submit to legislators a plan regarding how they are going to get hospital prices to the national average by 1/1/2025



this data showed Indiana in a more favorable light (ranking 18th in inpatient fees and 16th in

Letter to Hospitals: Link



Letter to Insurers: Link



- > HB 1153: Workers Compensation
 - Extend current cap of 200% of Medicare for hospitals to Ambulatory Care Surgical Centers. LAW
- HB 1001: COVID-19 Immunizations
 - Addresses employer vaccine mandates requiring employers to have individual exemptions for religious, medical, COVID-19 testing max of 2 times a week, or employee natural immunity within past 3 months. LAW but blocked worst aspects
- HB 1158: Healthcare
 - Increases PA and NP scope of practice, Established an advisory council board for the division of disability and rehabilitation services.....LAW but blocked white bagging language altogether
- HB 1270: Nonprofit Hospital Transparency and Hospital/Insurer Public Forums
 - Shoring up nonprofit hospital and insurer public meetings and non-profit hospitals required to submit their Schedule H of their IRS Form 990. **DIED**



Data Made Easy....INTRODUCING.... Hospital Value Dashboard

Freely and Publicly available 5/5/22!

Comprised of 5 Data Sources:

- ► RAND 4.0
- NASHP (National Academy of State Health Policy) Hospital Cost Tool hospital commercial breakeven as a Percent of Medicare
- CMS Hospital Quality Star Ratings
- ► Turquoise Health over 4000 hospital prices organized by clinical category per hospital, noted as Percent of Medicare and Standardized Prices
- Healthcare Bluebook Hospital Quality for clinical categories

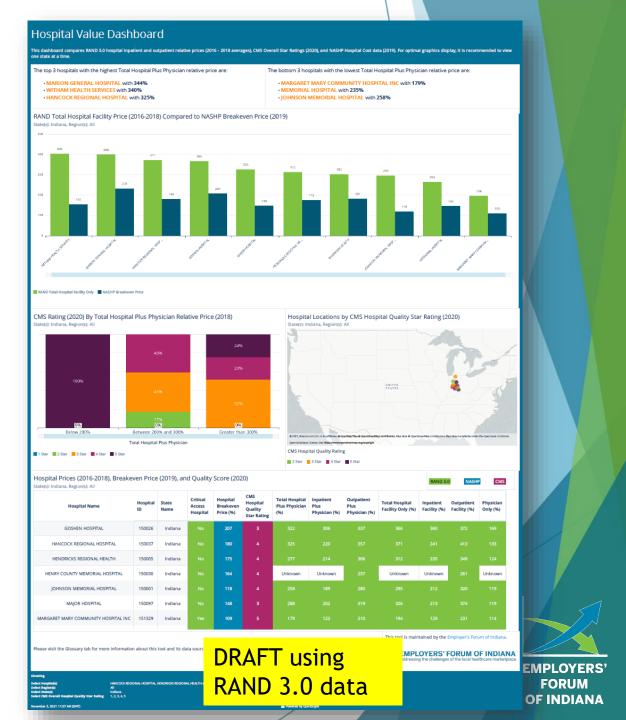


Launch of Hospital Value Dashboard & RAND 4.0 will be at the National Hospital Price Transparency Conference

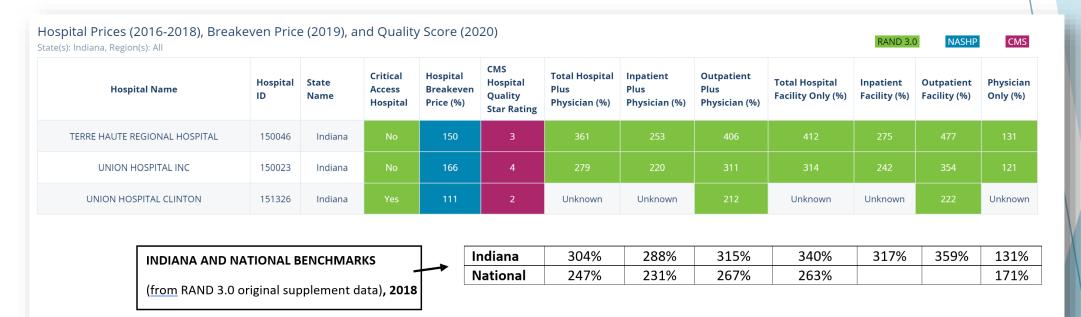
Complimentary
Registration Now Open!

https://employersforumindiana.org/conference/

Young Professionals: This is your opportunity to help your elders be evidence based. ©



Price & Quality Transparency Allows for Honest Conversations: Hospital Value Dashboard Example







3 Key Employer Take-Aways







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